



# Iowa Department of Human Services

Terry E. Branstad  
Governor

Kim Reynolds  
Lt. Governor

Charles M. Palmer  
Director

06/20/14

Date Complaint Received:	06/15/14
Complaint Received By:	<a href="#">Click here to enter text.</a>
Provider Name and Location:	Tammy and Alisha Lewis 255 2 St S Walford IA

Complaint: Tammy injured a child by scratching their face during the course of discipline

Rule Basis: 110.5(6)b No punishment is used which is humiliating or frightening or causes pain or discomfort to the child

Findings: Provider admitted to putting a 9 year old boy in time out. The child was living with her at the time. The child was crying and would not stop. She went the time out area and put her hand on his face trying to close his mouth. In the course of doing this the child jerked causing a scratch to the face from her fingernails.

Resolution: [Click here to enter text.](#) Provider admitted to the above. Provider said her discipline is always hands off. She is not sure why she did not follow this on this day. Provider agreed to not use any hands on discipline in the future.

If you have any questions regarding this matter feel free to contact me at 319 892-6826 or email address lwesbro@dhs.state.ia.us.

Sincerely,

Lisa Wesbrook  
Social Worker